



Network for test development harmonization, validation and standardization of services

Agenda

Workshop "Fulfilling the requirements of ISO 15189 for management review, internal quality control and external quality assessment"
22-23 May 2009, Vienna, Austria

Friday, May 22, 2009

- 08.30h - 09.00h **Registration** desk open and **welcome coffee**
09.00h - 09.30h **Introduction** and **agenda**
09.30h - 10.30h **IQC and EQA and the requirements of the standard** - Case work
10.30h - 10.45h **Break**
10.45h - 11.45h **IQC and EQA and the requirements of the standard** - Interactive presentation
11.45h - 12.30h **Positive and negative controls** - Group discussion
- 12.30h - 13.30h **Lunch**
- 13.30h - 14.45h **Follow up of IQC and EQA** - Sub group discussion and whole group agreement
14.45h - 15.00h **Management review** - Presentation and lessons learned
15.00h - 15.15h **Break**
15.15h - 16.15h **Preparation of a management review** - Case work
16.15h - 17.15h **Management review** - Meeting rules
17.15h - 17.45h **End of first day**
- 20.00h **Dinner with the whole group**

Saturday, May 23, 2009

- 08.30h - 10.30h **Execution of a management review meeting** - Role play
10.30h - 10.45h **Break**
10.45h - 11.00h **Management review, report writing and action plan** - Presentation
11.00h - 12.00h **Management review, quality indicators** - Sub group work and discussions
12.00h - 12.30h **Q&A**
12.30h - 12.45h **Summary presentation**
12.45h - 13.00h **Wrap up and evaluation**
- 13.00h - 14.00h **Lunch**