



Agenda

Workshop "Accreditation for beginners" 22-23 May 2009, Vienna, Austria

Friday, May 22, 2009

- 08.30h-09.00h **Registration desk** open and **welcome coffee**
09.00h-10.00h Welcome, **general presentation on EuroGentest** and individual reflection
10.00h-10.15h Break
10.15h-12.30h Accreditation – **ways to proceed**
- 12.30h-13.30h Lunch
- 13.30h-16.00h **What does the standard say?** (principally ISO 15189)
16.00h-16.15h Break
16.15h-17.45h **Introduction on how to manage quality management systems**
17.45h-18.15h **Questions and answers**
- 20.30h Dinner with the whole group

Saturday, May 23, 2009

- 08.30h-10.45h **Case studies** related to quality management
10.45h-11.00h Break
11.00h-11.30h **Case studies** related to quality management
11.30h-11.50h **Common deficiencies** in quality systems and accreditation audits
11.50h-12.10h **Lessons learned** and mistakes made
12.10h-12.45h **Final discussion**
12.45h-13.00h **Evaluation and round-off**
- 13.00h-14.00h Lunch